# MAGDALINE JESICA GOMES



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**URL**:

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LINK TO MY PORTFOLIO: https://portfolio-of-jesica.netlify.app/

#### **EXPERTISE**

Fluent in HTML5, CSS3, JavaScript, Python, Bootstrap, Tailwind, Figma; Familiar with Git, Netlify, Font awesome, Adobe Express, TypeScript, React.js, SQL

#### **SKILLS**

Quick learner, Punctual, Hardworking, Great attention to detail, Team player, Leadership, Great verbal and written communication skilled, fluent in English, Bangla and Hindi spoken languages.

#### **EDUCATION**

# **University of Greenwich**

BSC IN COMPUTING (INFORMATION SYSTEMS): 2024/25 (full time, ongoing)

# **Programming Hero**

WEB DEVELOPMENT COURSE (ongoing): 2023

#### **Udemy**

THE COMPLETE PYTHON BOOTCAMP FROM ZERO TO HERO IN PYTHON (completed): 2024

# YWCA Higher Secondary Girls' School

HSC in Higher Mathematics, ICT, Physics, Chemistry,
Biology and English: 2015/2017 (full time)

VOLUNTEER EXPERIENCE: General Secretary (2015-2016) & Vice
president (2016-2027): YWCA College Scientific and Cultural Club
(Urnisha)

#### **EXPERIENCE**

# GUEST SERVICE ASSISTANT/ THE STANWELL HOTEL BY MERCURE

SEPT 2024 - PRESENT (PART TIME)

Ensuring health and safety standard, Complain Handling, communicating with guests, Ensuring the smooth service of Buffet

# LOUNGE SUPERVISOR/ QATAR AIRWAYS LOUNGE AT HEATHROW AIRPORT

Aug 2022 - Aug 2024(full time)

Ensuring health and safety standard, Team management, Handling lounge operations including FoH, BoH, Food (buffet & a-la-carte) & Bar, Handling complaints, Stock Ordering, Fire Marshall, Co-operating with traffic and check-in departments.

# FoH Supervisor / Franco Manca

Jun 2021 - July 2022 (full time)

Ensuring health and safety standard, Complain Handling, communicating with guests, Ensuring the smooth service of food, Team management, Stock Ordering, Cash Handling, Ensuring the team and restaurant meet the target.

